



# **SunflowerBiz Live Chat**

**User Guide / *SunflowerBiz***

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**SUNFLOWERBIZ**

Email: [info@sunflowerbiz.com](mailto:info@sunflowerbiz.com)

Web: [www.sunflowerbiz.com](http://www.sunflowerbiz.com)

## System Requirements:

- PHP 5 or plus
- MySQL 5.2 or newer



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## **Installation:**

1. Download, copy and upload the sunchat directory that contains all the necessary files on your server.

Please make sure the following files/folders are writable:

- /data
- /upload
- /php/config/app.settings.php
- /php/config/parameters.php

2. Open <your\_web\_server\_url>/<sunchat\_dir>/php/app.php

- Select the language.



## Configuration

Welcome to SunflowerBiz Live Chat System. You need to know the following information. If not clear, please contact your web hosting provider.:



1. Database Host
2. Database Port
3. Database name
4. Database Username
5. Database Password

If the database doesn't exist yet, please use a database management tool like *phpMyAdmin* to create it.

Language ▼

Start Installation!

3. Click "Start installation" to make all the configurations and save.

  
SunflowerBiz

### Configuration

The following settings are the base configuration of the whole application. They are used to communicate with your database and define administrator user's account. Please fill the forms and continue by clicking **Save**.

If the given database doesn't exist yet, the installation wizard will try to automatically create it for you. On some servers, however, this attempt will fail. Don't worry, though — just create the database manually using your favourite database administration tool (e.g. *phpMyAdmin*) and come back to this page after it is done.

If you already installed the application and just want to change some of the settings, feel free to update the values and click **Save** (existing database will stay safe and untouched).

#### Database settings

Host	<input type="text" value="127.0.0.1"/>
Port	<input type="text" value="3306"/>
Database name	<input type="text" value="sunchat_customer_chat_base"/>
Username	<input type="text" value="root"/>
Password	<input type="password"/>

#### 4. Installation is complete now!



**Installation completed**

Installation has been completed successfully! You can now follow to the administration panel.

[Admin panel](#)